

UPPER CLUTHA HOSPICE TRUST

CHAIRMAN'S REPORT 2015-16 FINANCIAL YEAR

It is my pleasure to report on behalf of the Trustees on the Trust's third year of operations to March 31, 2016.

Background

The Upper Clutha Hospice Trust was the brain-child of Bev & Ray Rudkin of Wanaka, who recognised the need for a palliative care facility in the Upper Clutha. After discussions with interested parties, a concept for an Upper Clutha palliative care unit was developed, and the Trust was formed and registered in mid 2013, to progress the concept. The Trust commenced operations on June 4, 2013 with the opening of the Hospice Shop in Ballantyne Road, Wanaka.

The Trust's concept involved the development of a palliative care suite in the new Aspiring Enliven Care Centre being built in 2015-16 between the Aspiring Lifestyle Retirement Village and the Wanaka Medical Centre, in Wanaka.

The construction schedule for Aspiring Enliven Care Centre (AECC) has provided the Trust with the time to develop a strong financial base to underpin the Trust's Palliative Care Suite being incorporated into the AECC. The Trust's first three years of operations have concentrated on finalising the details of the palliative care suite facility, and building up the Trust's financial reserves.

Subsequent to the end of the Trust's 2015-16 Financial Year, the Trust took possession of its Palliative care Suite in the AECC in August 2016, and the AECC and the Trust's Suite were formally opened on September 30. The first patient was admitted to the Suite on October 5, 2016.

Overview of the Years Activities

In the year to March 31 2016, the Trustees have focussed on the following activities:

- Securing the Trust's interest in the Palliative Care Suite with the AECC Development Partnership
- Agreeing the layout and fit-out of the Palliative Care Suite, with the AECC facility's developers. The Palliative Care Suite comprises the following;
 - A Family Room at the end of the Cardrona Wing of the AECC, with direct access also from the facility's parking area.
The family room includes kitchen and sitting areas, with a sofa/pull out double bed, to enable patients' family to overnight in the Suite.
 - One Patient Rooms, with an en-suite bathroom, connected to the Family Room. The Trust's agreement with the AECC Development Partnership provides for the Trust having the option to acquire a second Patient Room connected to the Family Room in Stage 2 of the AECC project, with the possibility of leasing of the second Patient Room if/and when demand necessitates
 - A patio area outside the Palliative Suite for use by families visiting patients
- Negotiation of agreements with Presbyterian Support Otago (PSO) the operators of the AECC facility for:
 - Admission protocols for the Palliative Care Suite
 - The provision of support services for the palliative care suite, including nursing, catering, laundry etc.

- Completing agreement with Mr John Harrington, trustee for the anonymous donor of the funds allowing the Trust to secure its interests in the Palliative Suite.

The donor is former Wanaka resident Stina Mooyman on behalf of herself and her business partner Dirkje Veenstra (deceased).

Stina & Dirkje were assisted immigrants from Holland in the mid 1950's who found work in Te Anau and saw tourist related business opportunities in the town.

They initially opened a laundry and bakery, and this was soon followed by a tearooms, and then a shop selling clothing, hardware and giftware. A decade after their arrival in Te Anau, through a willingness to take risks and very hard work, they had a fully fledged department store operating out of their own premises.

Their businesses were sold to H&J Smith of Invercargill and other parties as they moved towards retirement. In 1991 they retired to Wanaka where Dirkje died in 1994.

In 2013 Stina moved from Wanaka to the Ons Dorp retirement village in Henderson.

The Palliative Care Suite is now known as the *Stina Mooyman Palliative Care Suite*

- Strengthening the Trust's business systems including:
 - Moving the Trust's financial system onto the Xero on-line accounting system with support from Findlay & Co, Wanaka
 - Electing to have the Trust's 2015-16 Financial Year Financial Accounts reviewed by Crowe Horwath Southern
- Strengthening the Trust's retail shop operations by relocating the Shop to new premises in Brownston Street in the Wanaka CBD.
 - Our part-time Shop Manager Megan Read was appointed to the fulltime Shop Manager position in the new premises
 - We converted the original shop premises in Ballantyne Road to use as the warehouse and goods sorting facility to support the Shop.
 - Tracey Morrow was appointed to the part-time position of Warehouse Manager
- Publicising the Trust's plans and activities to the Upper Clutha community and seeking financial support from various community organisations.
- Organising or supporting various fundraising activities of benefit to the Trust in the Upper Clutha community, including:
 - Collaboration with Lucy Lucas of Wanaka shop "Escape Clothing" to host a Trelise Cooper "Festival of Fashion" show in the Glendhu Bay Station Woolshed on September 2015.

This was the Trust's major fundraising event for the year and drew such strong support from the Upper Clutha and further afield in Otago and Southland, that two performances were required to meet the demand for tickets.

The event was very successful for the Trust thanks to the exceptional efforts and contributions of all involved.

- The Wanaka Concert Society and the Royal Overseas League NZ's concert in Wanaka by the *Egmont Ensemble* from the UK for which the Trust was the major beneficiary.
- The Wanaka Upper Clutha lions Club's fun night "Mrs Brown's Boys" for which the Trust was the beneficiary.
- PGG Wrightson's annual auction at their hospitality tent at the 2016 Upper Clutha A&P Show, for which the Trust was the beneficiary.

Our Current Situation

- The Upper Clutha community has embraced the Trust's proposals enthusiastically and the community's support has greatly exceeded the Trustees expectations
- The Trust has benefitted from many very generous donations from individuals and businesses in the Upper Clutha.
- The Trust's Shop is trading successfully and has developed a good cash flow for the Trust.
- The Trust's Stina Mooyman Palliative Care Suite was opened on September 30, 2016

Financial Reporting

The Trusts full Annual Financial Statements for the year ending March 31, 2016 are available on request to our Secretary/Treasurer.

Although not required to do so under current reporting regulations, the Trustees have elected to have the Trust's Financial Statements for the 2015-16 financial year reviewed by Crowe Horwath Southern.

In summary the Trust's financial reporting as at March 31, 2016 is as follows:

	2016	2015
• Income from the Shop	\$ 183,639	\$115,189
• Donations & other income	\$ 255,536	\$165,386
• Expenses	\$127,538	<u>\$ 36,470</u>
• Surplus for the year	\$311,637	\$ 244,105
• Accumulated Funds	\$701,030	\$389,393

Donations & Support

The Trustees wish to acknowledge the following larger donations and support received during the reporting year:

- Stina Mooyman who has supported the Trust so generously with a grant that will cover the expected capital contribution required to secure the palliative care suite in the Aspiring Enliven facility
- The Upper Clutha A & P Society who donated proceeds from the 2015 & 2016 Wanaka Shows to the Trust
- Ted Lloyd and the E M M Haynes Charitable Trust for the donation which enabled us to purchase the Hospice van
- PGG Wrightson for selecting the Trust to be beneficiary of their Annual A&P Show auction
- Tony Horder for providing legal advice to the Trust
- Mrs Ena Leckie for the Melbourne Cup bridge afternoon fundraiser
- Lucy Lucas of Escape Clothing, for bringing the Trelise Cooper Fashion Show to Wanaka for the Trust's benefit
- Dame Trelise Cooper and the Trelise Cooper Group for their generosity in staging the "Festival of Fashion" to benefit the Trust
- The McRae Family for providing the venue for the Trelise Cooper Fashion Show
- The many local businesses which supported the Trelise Cooper Fashion Show
- Annabel Langbein for her support of the Trelise Cooper Fashion Show

In addition to the above larger donations and support, the Trustees wish to thank the many individuals, organisations and businesses that have made financial, product or services donations to the Trust during the year. Your donations materially assisted the Trust and gave us confidence that this is a project that enjoys strong community support.

Acknowledgements

The Trustees wish to warmly acknowledge the support of the following during the 2016 financial year:

- Bev & Ray Rudkin for making it all happen through their enthusiasm, ideas, drive and hard work
- Penny and John Wilson for their support of the Trust in many ways
- The developers of the Aspiring Retirement Village, particularly Dee & Peter Gordon and Aaron Armstrong, for seeing merit in the Trust's proposals and making a palliative care suite at the proposed Aspiring Enliven Complex possible
- Gillian Bremner, CEO of Presbyterian Support Otago and her team for supporting the inclusion of the hospice palliative suite in the proposed Aspiring Enliven Complex
- The Upper Clutha community for embracing the Hospice project and supporting it in so many ways
- Yeverly McCarthy for making the Hospice Shop premises and storage units available to the Trust at nominal cost
- Mr Martin Dippie for his support of the Trust and making the new shop premises available to the Trust
- Ray Rudkin, Neville Dippie, Ray Hay and Roy Tempero for being the fix-it men supporting the operations of the Hospice Shop
- The teams of Hospice Shop and Warehouse volunteers for their wonderful work supporting the Shop and making it run so well. With particular mention of Bev Rudkin our Shop Director, Megan Read our Shop Manager, Tracey Morrow our Warehouse Manager and Pamela McGeorge who with support from Deirdre Lynch had the unenviable job of running the Shop volunteer roster .
These hard working teams underpin the Trusts regular income from the operation of the Shop
- All those who have donated to and patronised the Hospice Shop

- The teams at Radio Wanaka, the Wanaka Sun and the local ODT and Southland Times reporters for always being willing to help with publicity
- The team at Print-it who have generously supported our printing needs

In addition to the above, I wish to particularly thank my fellow Trustees and Committee members for their unstinting work for the Trust, and for their support. In particular I wish to acknowledge and thank our Secretary/Treasurer Margaret Hay for all her work on the Trust's behalf.

Russell McGeorge
Chairman
Wanaka, September 2016

DIRECTORY

Trustees and Committee 2015-16

Russell McGeorge	Chairman & Trustee
Margaret Hay	Secretary & Trustee
Barb Bayliss	
Neville Dippie	Trustee
Bev Rudkin	Hospice Shop Director
Ray Rudkin	Trustee
Penny Wilson	
Megan Read	Hospice Shop Manager
Tracey Morrow	Warehouse Manager