

# UPPER CLUTHA HOSPICE TRUST BOARD

## CHAIRMAN'S REPORT 2019-20 FINANCIAL YEAR

It is my pleasure to report on behalf of the Trustees on the Trust's SEVENTH year of operations to March 31, 2020.

### **Background**

The Upper Clutha Hospice Trust was the brain-child of Bev & Ray Rudkin of Wanaka, who recognised the need for a palliative care facility in the Upper Clutha. The Trust was formed and registered in mid 2013, and the Trust commenced operations on June 4, 2013 with the opening of its first Hospice Shop in Ballantyne Road, Wanaka. The Shop was subsequently moved to Brownston St in the Wanaka CBD. A Warehouse to support the Brownston Rd Shop, and an associated Warehouse Shop were established in Gordon Road in September 2017.

The Trust's Palliative Care Suite in Wanaka's Aspiring Enliven Care Centre, known as the Stina Mooyman Palliative Care Suite to recognise our major donor, was formally opened by Jacqui Dean MP, on September 30, 2016. The first patient was admitted to the Suite on October 5, 2016.

The Trust is a registered charity and is incorporated, under the Charities Act 1957.

The Trust is an independent local community trust. It is not part of Hospice New Zealand or the Otago Community Hospice (OCH), although we work closely with and donate to the OCH.

All funds raised by the Trust are used for the benefit of the local community.

### **The Stina Mooyman Palliative Care Suite**

Thanks to the magnificent support of the Trust by the Upper Clutha Community, and the exceptional generosity of our major donor Stina Mooyman, the Trust owns the Palliative Care Suite and its fittings at the Aspiring Enliven Care Centre (AECC). This Suite consists of one Patient Room and an adjoining Family Room. The Family Room includes a small kitchen, a double bed/sofa and easy chairs to facilitate family members staying overnight.

The Trust holds an option to acquire an existing second Patient Room connecting to the Family Room. The Trust has accumulated funds to acquire the second Patient Room when it is deemed necessary.

The Suite is managed and serviced by Presbyterian Support Otago, through their staff at the AECC. This includes admission processing, nursing care, catering, laundry etc. The Trust occasionally funds additional nursing care at patient end-of-life, if such additional personal nursing care is desirable. Patients in the Suite are under the medical care of their Wanaka GP with input from Otago Community Hospice if necessary.

Over the 2019-20 financial year the occupancy of the Suite has varied widely depending on the numbers of patients with terminal illnesses in the Upper Clutha and the choices that they make relative to being cared for in our Suite, or in their own homes. In addition to end-of-life palliative care, we have also been able to provide respite care to give patients' carers a break for a couple of weeks. This is an important facet of the use of the Suite.

During the 2019-20 financial year, the Suite had an occupancy level of 72% which is up on last year. We supported 11 palliative and respite care patients in the Suite during the financial year.

For further information on the Suite and admission procedures please refer to our website at [www.uppercluthahospicetrust.org](http://www.uppercluthahospicetrust.org)

### **The Hospice Shops and Warehouse**

The Upper Clutha Hospice Trust's Shop on Brownston St traded at a similar level to last year, thanks to support by the local community and visitors, and the skill and enthusiasm of Manager Jill Milward and her team of volunteers. The volume and quality of stock donated to the Shop has been exceptional, and enables the Shop to offer quality used goods to our customers.

The Brownston Rd Shop is supported by our Warehouse on Gordon Rd, where out-of-season stock is stored, and all donated stock is sorted, prepared and priced for sale. Since late 2017, we have also operated a Warehouse Shop to complement our Brownston Rd Shop. A number of customers like the more intense "second hand shop" atmosphere of the Warehouse in preference to our elegant shop, and Warehouse Shop sales have become a significant part of our total retail sales. Our on-line trading activities are also based out of our Warehouse.

Our Retail Manager Jill Milward skilfully manages both shops and the warehousing operation, with support from our volunteer team and several paid part-time staff at both the Brownston Rd Shop and the Warehouse. On behalf of the Trustees I record our sincere thanks to Jill and her staff of Mandy, Amanda, Barb and Carolyn

The Shops were the Trust's major source of operating funds in the 2019-20 financial year, While their turnover was essentially the same as the previous year (up 1%), lower operating expenses (down 10%) meant that the end-of-year operating surplus was up 10.5% over the previous year.

The operations of our Shop and Warehouse are very dependent on the teams of volunteers who support these facilities. These include:

- The large team of ladies who staff the roster to work in the Shop
- The team of ladies who staff the Warehouse, sorting and pricing donated stock
- The "Honey-Runners" team who transport donated stock from the Shop to the Warehouse for sorting and pricing, and return stock ready for sale back to the Shop
- The team of supporters who look after many tasks that support our activities, such as checking donated electrical items before sale, making/repairing jewellery, doing maintenance, pickups and deliveries etc.

On behalf of the Trustees and Management I record our sincere thanks to the wonderful volunteer teams. We could not function without your support and work.

### **Fundraising Activities**

The Trust recognises that there are a number of charitable organisations seeking support from the Upper Clutha Community, and now that the Trust is well established, we have scaled back our fundraising efforts. During the 2019-20 financial year, the Trust undertook or was a beneficiary of the following fundraising activities:

- Organised a Xmas fete, held at the Wanaka Bowling Club, who kindly provided their premises to us free of charge
- The Trust was the beneficiary of several fundraising events at the Aspiring Lifestyle Retirement Village.

### **Trust Support to the Community**

The Trust has now developed sufficient financial resources to be able to provide support to those with terminal illnesses who wish to remain resident in community, rather than be patients in the Palliative Care Suite. We started this support in the 2017-18 financial year and it has continued in the 2019-20 financial year.

In the subject financial year we have provided:

- A donation of \$35,000 in mid 2019 to the Otago Community Hospice as a contribution towards their costs in serving those with terminal illnesses in the upper Clutha.
- Financial support for additional nursing care to patients in our Suite in the last days of life, if deemed desirable
- Financial support to patients both in our Suite and those remaining at home, in their last weeks of life to cover their GP expenses, if they have exhausted the government funding for GP services.
- Sponsorship for an additional half-time District Nurse in Dunstan Hospital's Wanaka District Nursing team, who specialises in providing palliative care for terminal patients remaining in their own homes. When not required for palliative care work, this nurse is available to complement the general District Nursing Team. Our sponsorship includes a vehicle, laptop, cellphone etc. This sponsorship amounted to just under \$60,000 in 2019-20. The Trustees wish to record their thanks to Belinda Smalls who was the first appointee to this role, and quickly made it an additional valuable support service to the community.

### Governance

The founding Trustees are all still active in the affairs of the Trust, and Management Committee members Anne McKenzie and Ross Parry were appointed Trustees in May 2018.

Tania Delahunty was our Treasurer for much of 2019-20, but had to relinquish the role as her day job became more demanding. Nicola McDonald, one of our volunteers, is a retired bank officer and agreed to become our treasurer from early 2020. Our thanks to Nick for agreeing to take on this role.

### Financial Reporting

The full Annual Financial Statements for the Upper Clutha Hospice Trust Board, for the year ending March 31, 2019 are available on our website at [www.uppercluthahospicetrust.org](http://www.uppercluthahospicetrust.org) or on request to our Secretary. As a registered charity, the Trust makes annual reporting of both services provided and financial results, to the Charities Service and this reporting may be viewed on the Charities Service website at [www.register.charities.govt](http://www.register.charities.govt) by entering our registration number CC49439.

Although not required to do so under current reporting regulations, the Trustees elect to have the Trust's Financial Statements reviewed by Deloitte. The Review Reports provided to the Trustees are available on request to our Secretary.

In summary, the Trust's financial reporting as at March 31, 2019 is as follows, with the 2017-18 reporting included for comparison:

<b>Financial Performance</b>	<b>2020<sup>(1)</sup></b>	<b>2019<sup>(1)</sup></b>
• Income from Shop & Warehouse	\$394,024	\$ 388,157 <sup>(2)</sup>
• Donations & other income	\$ 61,797	\$ 73,630
• Expenses	\$243,739	<u>\$ 269,996<sup>(3)</sup></u>
• <b>Gross Surplus for the year</b>	<b>\$212,082</b>	<b>\$191,791</b>
• <b>Non-operating Expense</b>	\$ 94,982 <sup>(5)</sup>	<u>\$ 30,000<sup>(4)</sup></u>
• <b>Net Surplus for the Year</b>	<b>\$117,100</b>	<b>\$161,791</b>
<b>Financial Position</b>		
• Bank	<b>\$171,918</b>	\$429,140
• Current & Fixed Assets	\$1,297,903	\$936,519
• Liabilities	(698)	<u>\$ 12,240</u>
• <b>Net Assets</b>	<b>\$1,470,519</b>	<b>\$1,353,419</b>

## Notes

- (1) Financial statements reviewed by Deloitte, Dunedin, with an unqualified opinion provided
- (2) The increase in Shop & Warehouse income in the 2019 year results from a full year operating the Warehouse Shop in addition to the main Brownston Rd Shop, and a general improvement in trading performance
- (3) The increasing expenses result from more paid staff to support the increased level of trading activity
- (4) This item is a donation from the Trust to the Otago Community Hospice as a contribution towards the OCH's costs in servicing the Upper Clutha Community
- (5) This item comprises:
  - a. A donation of \$35,000 from the Trust to the Otago Community Hospice as a contribution towards the OCH's costs in servicing the Upper Clutha Community, plus
  - b. Sponsorship of \$59,982 by the Trust to Dunstan Hospital for a part-time District Nurse specialising in palliative care (including a car and support hardware)

## Donations & Support

The Trustees wish to acknowledge the following larger donations and support received during the reporting year:

- Stina Mooyman for a donation towards the Trust's operating costs
- EMM Haynes Charitable Trust
- Aspiring Retirement Village Residents several fundraising events through 2018-2019
- Funeral donations from the family & friends
- Wanaka Bowling Club for financial donations and the use of their premises for the Trust's Xmas Fete
- Raewyn Wilson
- The Roulston family
- The Central Otago Cavalcade
- Wanaka Bridge Club
- Highlands Events- Lake McKay Cycling

In addition to the above larger donations and support, the Trustees wish to thank the many individuals, organisations and businesses that have made financial, product or services donations to the Trust during the year. Your donations materially assisted the Trust and gave us confidence that this is a project that enjoys strong community support.

## Acknowledgements

The Trustees wish to warmly acknowledge the support of the following during the 2018-19 financial year:

- The Upper Clutha community for embracing the Hospice project and supporting it in so many ways
- Mr Martin Dippie and Mr Jim Cooper our landlords at the Shop and Warehouse respectively, for their support of the Trust.
- The teams of Hospice Shop and Warehouse volunteers for their wonderful work supporting the Shop and making it run so well.
- Aspiring Enliven Care Centre Manager Jacqui Boylen and her staff, for the wonderful care that they provide to patients in the Trust's Stina Mooyman Palliative Care Suite
- All those who have donated to, and patronised the Trust's Shops

- The teams at Radio Wanaka, the Wanaka App, and the Wanaka Sun, for always being willing to help with publicity
- The team at Print-it who have generously supported our printing needs
- Anne McKenzie and Bev Rudkin and their extensive team who organised and staffed the Xmas Fete, including baking over a large number of Xmas cakes

In addition to the above, I wish to particularly thank my fellow Trustees and Committee members for their unstinting work for the Trust, and for their support.

**Russell McGeorge**  
**Chairman**  
**Wanaka, August, 2020**

## **DIRECTORY**

### **Trustees and Management Committee 2019-20**

Russell McGeorge	Chairman & Trustee
Margaret Hay	Secretary & Trustee
Tania Delahunty	Treasurer – <i>April 1, 2019 until February 2020</i>
Nicola McDonald	Treasurer – <i>from January 2020</i>
Neville Dippie	Trustee
Jean Johnstone	Committee member – <i>from January 2020</i>
Ann McKenzie	Trustee
Ross Parry	Trustee & Retail Director
Bev Rudkin	Fundraising Events Director
Ray Rudkin	Trustee
Jill Milward	Retail Manager