

# UPPER CLUTHA HOSPICE TRUST BOARD

## CHAIRMAN'S REPORT 2021-22 FINANCIAL YEAR

It is my pleasure to report on behalf of the Trustees on the Trust's ninth year of operations to March 31, 2022.

### **Background**

The Upper Clutha Hospice Trust was the brain-child of Bev & Ray Rudkin of Wanaka, who recognised the need for a palliative care facility in the Upper Clutha. The Trust was formed and registered in mid 2013, and the Trust commenced operations on June 4, 2013.

The Trust's Palliative Care Suite in Wanaka's Aspiring Enliven Care Centre, known as the Stina Mooyman Palliative & Respite Care Suite to recognise our major donor, was formally opened by Jacqui Dean MP, on September 30, 2016. The first patient was admitted to the Suite on October 5, 2016.

The Trust is a registered charity and is incorporated, under the Charities Act 1957.

The Trust is an independent local community trust. It is not part of Hospice New Zealand or the Otago Community Hospice (OCH). We work closely with, and donate to, the OCH to support the co-ordination services they provide in the Upper Clutha. Funds raised by the Trust are used for the benefit of the local community.

Bev & Ray Rudkin moved from Wanaka to Christchurch for family reasons in mid 2020, at which time Ray resigned as a Trustee and Bev & Ray were designated as the Trust's Founders by the Trust's Management committee. Sadly, Ray Rudkin died in late 2021.

### **The Stina Mooyman Palliative & Respite Care Suite**

Our Stina Mooyman Suite continues to be a valuable resource for the Upper Clutha community, providing residential care for the terminally ill who cannot, or do not wish to be cared for in their own homes.

Over the 2021-22 financial year the occupancy of the Suite has had an average occupancy rate of just over 50%, (32% last year) which the Trustees consider to be satisfactory in the current environment. The occupancy level is influenced by Covid-19, the numbers of patients with terminal illnesses in the Upper Clutha, and the choices that patients make relative to being cared for in our Suite, or in their own homes.

For further information on the Suite and admission procedures please refer to our website at [www.uppercluthahospicetrust.org](http://www.uppercluthahospicetrust.org)

### **The Hospice Shops and Warehouse**

The CBD Shop in Brownston St is supported by our Warehouse in Gordon Rd, where out-of-season stock is stored, and all donated stock is sorted, prepared and priced for sale. We operate the Warehouse as a second shop for those customers who prefer a more basic type of shopping experience, and sales at the Warehouse are make a significant contribution to our total sales revenues. The volume and quality of stock donated has been exceptional, and enables the Shops to offer quality used goods to our customers.

While the Shop's turnover was virtually the same as last year (up 1%) expenses in 2021-22 were down 2% on last year (when we expensed the moving costs to our new CBD Shop)

Our Retail Manager Jill Milward skilfully manages both shops and the warehousing operation, with support from our volunteer team and several paid part-time staff at both the Brownston

Rd Shop and the Warehouse. On behalf of the Trustees I record our sincere thanks to Jill and her staff. Thanks also to Trustee Ross Parry, our Retail Director, who guides the Shop and warehouse operations for the Trust.

The operations of our Shop and Warehouse are very dependent on the teams of volunteers who support these facilities. These include:

- The large team of ladies who staff the roster to work in the Shop
- The team of ladies who staff the Warehouse, sorting and pricing donated stock
- The team of supporters who look after many tasks that support our activities, such as checking donated electrical items before sale, making/repairing jewellery, doing maintenance, pickups and deliveries etc.

On behalf of the Trustees and Management I record our sincere thanks to the wonderful volunteer teams. We could not function without your support and work.

### **Fundraising Activities**

The Trust recognises that there are a significant number of charitable organisations seeking support from the Upper Clutha Community, and now that the Trust is well established, we have scaled back our fundraising efforts.

### **Trust Support to Terminal Patients in the Community**

In addition to providing the Stina Mooyman Palliative & Respite Care Suite at the Aspiring Enliven Care Centre, the Trust provides financial support to those with terminal illnesses who wish to remain at home, and are experiencing financial difficulties. Our financial support to such patients increased significantly in the 2021-22 FY and we are now typically supporting several patients at any given time.

In the subject financial year, we have provided:

- Sponsorship for a half-time District Nurse in Dunstan Hospital's Wanaka District Nursing team, who specialises in providing palliative care for terminal patients remaining in their own homes. When not required for palliative care work, this nurse is available to complement the general District Nursing Team.

Our sponsorship includes a vehicle, laptop, cellphone etc. and amounted to some \$61,000 in 2021-22. The Trustees wish to record their thanks to RN Kath Bond who is in this role. Kath's care for her patients is very much appreciated by her patients and their families as reflected in letters and cards of appreciation, gifts and donations to the Trust. The Trust sponsored Kath to attend a national lymphedema treatment course in mid 2022 to add more local resources for this treatment.

- A donation of \$37,500 to the Otago Community Hospice as a contribution towards their costs in serving those with terminal illnesses in the Upper Clutha.
- Financial support to patients remaining at home who are experiencing financial difficulties. Our support covers medical expenses when government funding has been exhausted, for expenses such as GP fees and medical procedure costs, medications, ambulance transfers, home nursing costs and transportation costs to receive treatment.

### **Governance**

The Trust was sad to learn of Founder Ray Rudkin's death in late 2021, and we were very grateful to Bev Rudkin for holding a memorial service for Ray in Wanaka in early 2022.

Early in 2022 Trustee Margaret Hay resigned her role when the Hays relocated back to Dunedin. The Management Committee is most appreciative of the years of service that Margaret provided to the Trust, and for the backup support that her husband Ray provided.

Management Committee member Jean Johnstone resigned in early 2022, and has not been replaced.

The Trustees have not replaced Ray Rudkin or Margaret Hay as trustees as there is currently no need for more than 4 trustees.

### Financial Reporting

The full Annual Accounts for the Upper Clutha Hospice Trust Board, for the year ending March 31, 2022 are available on our website at [www.uppercluthahospicetrust.org](http://www.uppercluthahospicetrust.org) or are available on request to our Secretary. As a registered charity, the Trust makes annual reporting on both services provided, and financial results, to the Charities Service and this reporting may be viewed on the Charities Service website at [www.register.charities.govt](http://www.register.charities.govt) by entering our registration number CC49439.

Although not required to do so under current reporting regulations, the Trustees elect to have the Trust's annual financial statements reviewed by an audit accountancy practice. The Dunedin office of Deloitte has performed these reviews for the Trustees in recent years, but advised that they would not have the capacity to do this work for the 2021-22 year. We are pleased to advise that the Wanaka office of Ashton Wheelans Ltd have accepted our invitation to undertake this work for the Trustees.

The Trustees consider the Gross Surplus to be a satisfactory result for the trading conditions experienced in 2021-22. Per note (4) below, the Trustees elected to have the Licence to Occupy the Stina Mooyman Suite revalued, and the resulting impairment charge resulted in a net Deficit for the year.

In summary, the Trust's financial reporting as at March 31, 2022 is as follows, with the 2020-21 reporting included for comparison:

	2022 <sup>(2)</sup>	2021 <sup>(1)</sup>
<b>Financial Performance</b>		
• Income from Shop & Warehouse	\$400,910	\$397,177
• Donations & other income	\$ 50,841	\$ 76,942
• Operating Expenses	<u>\$298,995</u>	<u>\$298,830</u>
• <b>Gross Surplus for the year</b>	<b>\$152,756</b>	<b>\$175,289</b>
• <b>Non-operating Expense<sup>(3)</sup></b>	\$117,094	\$ 95,714
• <b>Impairment Charge re Licence to Occupy</b>	<u>\$ 89,230<sup>(4)</sup></u>	<u>nil</u>
• <b>Net Surplus/Deficit for the Year</b>	<b>\$ 53,568</b>	<b>\$ 79,575</b>
<b>Financial Position</b>		
• Bank	\$ 39,466	\$ 41,950
• Current & Fixed Assets	\$1,477,057 <sup>(4)</sup>	\$1,526,478
• Liabilities	\$ 19,996	\$18,333
• <b>Net Assets</b>	<b>\$ 1,496,526</b>	<b>\$1,550,094</b>

### Notes

- (1) Financial statements reviewed by Deloitte, Dunedin, with an unqualified opinion provided

- (2) Financial statements reviewed by Ashton Wheelans Ltd of Wanaka, with an unqualified opinion provided
- (3) This item comprises:
  - a. A donation of \$37,500(\$35,000 last year) from the Trust to the Otago Community Hospice as a contribution towards the OCH's costs in servicing the Upper Clutha Community, plus
  - b. Sponsorship of \$61,221 (\$60,277 last year) by the Trust to Dunstan Hospital for a part-time District Nurse specialising in palliative care (including a car and support hardware) plus District Nurse Expenses of \$5,670 (\$437 last year)
  - c. Patient care support for terminal patients in the community \$12,703 (nil last year)
- (4) The Trustees elected to have the Licence to Occupy the Stina Mooyman Suite in the Aspiring Enliven Care Centre(AECC) revalued for the 2022 financial year by TelferYoung Ltd, the Centre's Valuer for the full AECC facility. The Valuer's report showed the Suite's Licence to Occupy has reduced in value from \$399,730 when originally purchased, to \$310,500 at the date of the report, both figures being GST inclusive. The Trustees have accordingly included an impairment charge of \$89,230 in the 2022 Annual Accounts to recognise the reduced value of the Licence to Occupy.

### **Donations & Support**

The Trustees wish to acknowledge the following larger donations and support received during the reporting year:

- The Moon family
- EMM Haynes Charitable Trust
- The Pembroke Ladies Club
- Donations from attendees at the memorial service for Ray Rudkin
- Aspiring Law for regular donations from their Trust, and for pro bono support associated with the amendment of our Trust Deed
- Aspiring Lifestyle Retirement Village Residents

In addition to the above larger donations and support, the Trustees wish to thank the many individuals, organisations and businesses that have made financial, product or services donations to the Trust during the year. Your donations materially assisted the Trust and gave us confidence that this is a project that enjoys strong community support.

### **Acknowledgements**

The Trustees wish to warmly acknowledge the support of the following during the 2021-22 financial year:

- The Upper Clutha community for embracing the Hospice project and supporting it in so many ways
- The teams of Hospice Shop and Warehouse volunteers for their wonderful work supporting the Shop and making it run so well.
- Aspiring Enliven Care Centre Manager and her staff, for the wonderful care that they provide to patients in the Trust's Stina Mooyman Palliative Care Suite
- All those who have donated to, and patronised the Trust's Shops

In addition to the above, I wish to particularly thank my fellow Trustees and Committee members for their unstinting work for the Trust, and for their support.

**Russell McGeorge**  
Chairman, Wanaka, 25 October, 2022

## **DIRECTORY**

### **Trustees and Management Committee 2021-22**

Russell McGeorge	Chairman & Trustee
Margaret Hay	Trustee– <i>until resigned January, 2022</i>
Sue McRobbie	Secretary
Nicola McDonald	Treasurer
Neville Dippie	Trustee
Jean Johnstone	Committee member - <i>until resigned February, 2022</i>
Ann McKenzie	Trustee
Ross Parry	Trustee & Retail Director
Gail Patrick	Committee member

Jill Milward	Retail Manager
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