

UPPER CLUTHA PALLIATIVE CARE TRUST BOARD

CHAIRMAN'S REPORT 2023-24 FINANCIAL YEAR

It is my pleasure to report on behalf of the Trustees on the Trust's eleventh year of operations to March 31, 2024. During the subject financial year the trust changed its name from the Upper Clutha Hospice Trust Board to the Upper Clutha Palliative Care Trust Board.

Background

The Upper Clutha Hospice Trust was the brain-child of Bev & Ray Rudkin of Wanaka, who recognised the need for a palliative care facility in the Upper Clutha. The Trust was formed and registered in mid 2013, and the Trust commenced operations on June 4, 2013.

The Trust's Palliative Care Suite in Wanaka's Aspiring Enliven Care Centre, known as the Stina Mooyman Palliative & Respite Care Suite to recognise our major donor, was formally opened on September 30, 2016. The first patient was admitted to the Suite on October 5, 2016.

The Trust is a registered charity and is incorporated, under the Charities Act 1957.

The Trust is an independent local community trust. It is not part of Hospice New Zealand or the Otago Community Hospice (OCH). We have worked closely with, and donated to, the OCH to support the co-ordination services they provide in the Upper Clutha.

The Stina Mooyman Palliative & Respite Care Suite

Our Stina Mooyman Suite continues to be a valuable resource for the Upper Clutha community, providing residential care for the terminally ill who cannot, or do not wish to be cared for in their own homes.

Over the 2023-24 financial year the Suite has had an average occupancy rate of 22%, (29% last year) which the Trustees consider to be satisfactory in the current environment. The occupancy level is influenced by the numbers of patients with terminal illnesses in the Upper Clutha, and the choices that patients make relative to being cared for in our Suite, or in their own homes.

For further information on the Suite and admission procedures please refer to our website at www.uppercluthahospicetrust.org

The Hospice Shops and Warehouse

During the subject financial year, the Trustees reviewed the Trust's future operations. From this review, they decided that the Trust had developed sufficient accumulated funds to finance the Trust's operation of the Stina Mooyman Palliative Care Suite and its financial support for terminal patients in the Upper Clutha facing financial difficulties, for the foreseeable future. They decided that the Trust no longer required the income stream from the operation of its shops, and that this income stream would be better used directly by the Otago Community Hospice(OCH) to support their operations in the Upper Clutha.

A Heads of Agreement was drawn up with the OCH, under which the Trust would transfer its interests in the two shops & warehouse to the OCH, who would make annual contributions to the Trust for three years to recognise the value of the transferred retail operations. This arrangement was conditional on the OCH taking over the leases for the shops & warehouse, and the Trust's paid staff being able to transfer their employment to the OCH on the same terms and conditions as their employment by the Trust. These conditions were met and the transfer was made as at June 1, 2023. As a result, only two months trading of the retail operations are included in the Trust's 2023-24 financial year.

As always, our Retail Manager, Jill Milward, skilfully managed both shops and the warehousing operation for the Trust, until she and her team transferred to the OCH. On behalf of the Trustees, I record our sincere thanks to Jill and her staff for their excellent work. Our shops & warehouse were widely recognised as being first-class operations, and were visited by the operators of similar facilities from outside our district, to see our operations.

The operation of our shops and warehouse were very dependent on the teams of volunteers who support these facilities. These include:

- The large team of ladies who staffed the roster to work in the CBD Shop
- The team of ladies who staffed the Warehouse, sorting and pricing donated stock
- The team of supporters who looked after many tasks to support our activities, such as checking donated electrical items before sale, making/repairing jewellery, doing maintenance, pickups and deliveries etc.

On behalf of the Trustees I record our sincere thanks to the wonderful volunteer teams. We could not have functioned without your support and work.

Fundraising Activities

Given the Trust's strong financial position, we did not hold any fundraising activities in 2023-24.

Trust Support to Terminal Patients in the Community

In addition to providing the Stina Mooyman Palliative & Respite Care Suite at the Aspiring Enliven Care Centre, the Trust provides financial support to those with terminal illnesses who wish to remain at home, and are experiencing financial difficulties. Our financial support to such patients continues to increase and we are now typically supporting several patients at any given time.

In the subject financial year, we have provided:

- Sponsorship for a half-time District Nurse in Dunstan Hospital's Wanaka District Nursing team, who specialised in providing palliative care for terminal patients remaining in their own homes. This sponsorship was provided for the first half of the financial year, and was terminated when the District Nurse in the role resigned to travel and work overseas.

The Trustees wish to record their thanks to RN Kath Bond who was in this role. Kath's care for her patients was very much appreciated by her patients and their families, as reflected in letters and cards of appreciation and donations to the Trust.

- Financial support to patients remaining at home who are experiencing financial difficulties. Our support covers medical expenses when government funding has been exhausted, for expenses such as GP fees and medical procedure costs, medications, ambulance transfers, home nursing costs and transportation costs to receive treatment.

Governance

There were no changes to the Trustees or Management Committee in the subject financial year.

Financial Reporting

The full Annual Accounts for the Upper Clutha Hospice Trust Board, for the year ending March 31, 2024 are available on our website at www.uppercluthahospicetrust.org or are available on request to our Secretary. As a registered charity, the Trust makes annual reporting on both services provided, and financial results, to the Charities Service and this reporting may be

viewed on the Charities Service website at www.register.charities.govt by entering our registration number CC49439.

Although not required to do so under current reporting regulations, the Trustees elect to have the Trust's annual financial statements reviewed by an audit accountancy practice. The Wanaka office of Ashton Wheelans Ltd undertake this work for the Trustees.

In summary, the Trust's financial reporting as at March 31, 2024 is as follows, with the 2022-23 reporting included for comparison:

	2024⁽¹⁾	2023⁽¹⁾
2022⁽¹⁾		
Financial Performance		
• Income from Shop & Warehouse	\$ 92,895	\$483,632
• Donations & other income	\$ 91,480	\$ 90,495
• Operating Expenses	<u>\$106,788</u>	<u>\$298,924</u>
• Gross Surplus for the year	\$ 77,587	\$275,203
• Non-operating Expense⁽²⁾	<u>\$ 64,409</u>	<u>\$132,192</u>
• Net Surplus/Deficit for the Year	\$ 13,177	\$143,011
Financial Position		
• Bank	\$ 102,540	\$ 291,326
• Current & Fixed Assets	\$1,579,550	\$1,365,241
• Liabilities	<u>\$ 4,198</u>	<u>\$ 16,607</u>
• Net Assets	\$1,677,892	\$1,639,960

Notes

- (1) Financial statements reviewed by Ashton Wheelans Ltd of Wanaka, with an unqualified opinion provided
- (2) This item comprises:
- a. Sponsorship of \$35,825 [six months] (\$65,877 last year, twelve months) by the Trust to Dunstan Hospital for a part-time District Nurse specialising in palliative care (including a car and support hardware) plus District Nurse Expenses of \$1,331 (\$809 last year)
 - b. Patient care support for terminal patients in the community \$27,253 (\$20,506 last year)

Donations & Support

The Trustees wish to acknowledge the following larger donations received during the reporting year:

- Gordon Allen Foundation
- Noosa Holdings
- Affinity Funerals
- Holy Family Church
- SR & RM Hurley

In addition to the above larger donations, the Trustees wish to thank the many individuals, organisations and businesses that have made financial, product or services donations to the Trust during the year. Your donations materially assisted the Trust.

Acknowledgements

The Trustees wish to warmly acknowledge the support of the following during the 2022-23 financial year:

- The Upper Clutha community for embracing the Hospice project and supporting it in so many ways
- The teams of Hospice Shop and Warehouse volunteers for their wonderful work supporting the Shop and making it run so well.
- Aspiring Enliven Care Centre Manager and her staff, for the wonderful care that they provide to patients in the Trust's Stina Mooyman Palliative Care Suite
- All those who have donated to, and patronised the Trust's Shops

In addition to the above, I wish to particularly thank my fellow Trustees and Committee members for their unstinting work for the Trust, and for their support.

Russell McGeorge
Chairman, Wanaka, 2 September, 2024

DIRECTORY

Trustees and Management Committee 2023-24

Russell McGeorge	Chairman & Trustee
Sue McRobbie	Secretary
Nicola McDonald	Treasurer & Trustee
Ann McKenzie	Trustee
Ross Parry	Trustee & Retail Director
Jill Milward	Retail Manager until the Shops & Warehouse were transferred to the Otago Community Hospice at June 1 2023